

# Local Health Department Accreditation: An Update

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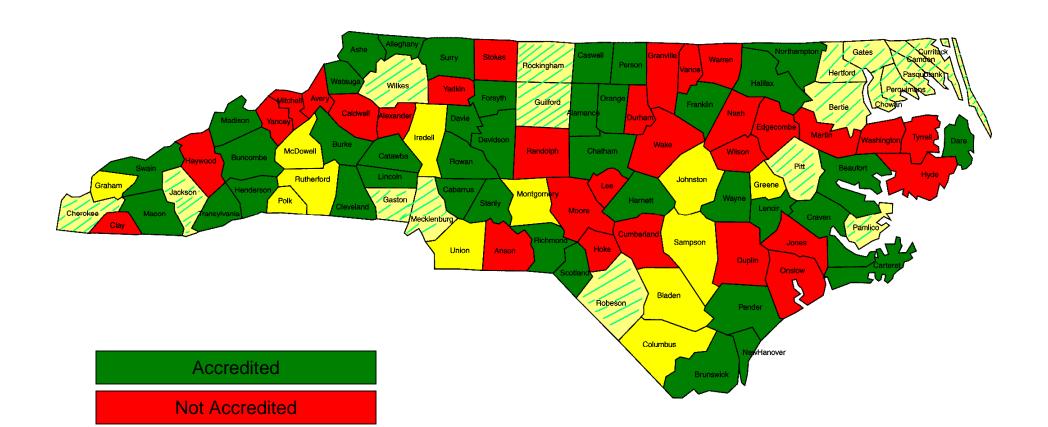




# NC Public Health Department Accreditation Program

- Started at the local level in 2000
- State law passed mandating accreditation in 2005
- State Appropriation to support implementation
- Regulations created by Public Health Commission in 2006







Re-accreditation Suspended

**Initial Accreditation Suspended** 



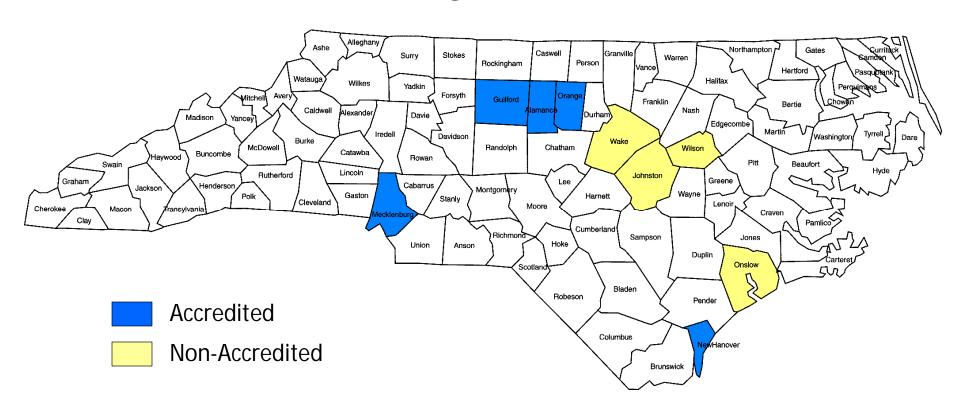
#### **Research Shows Accreditation Benefits**

Accredited Health Agencies were Better
 Prepared to respond to H1N1 flu outbreak



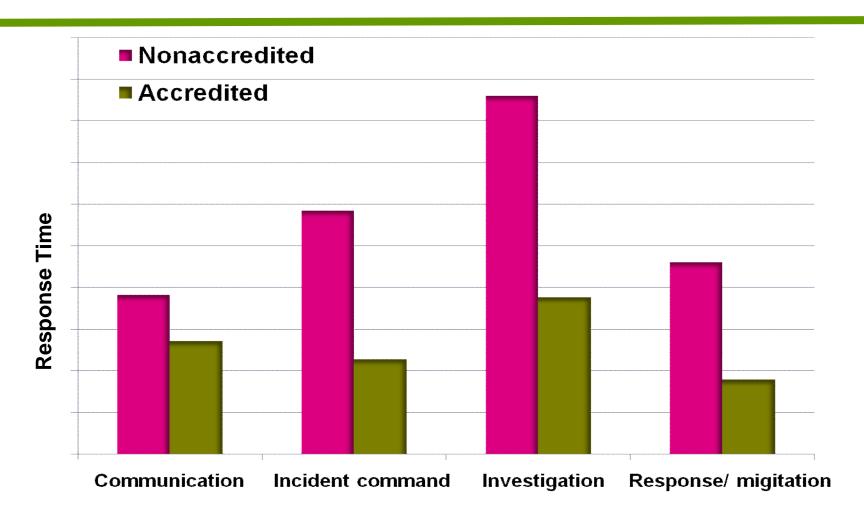


#### **H1N1 Study Communities**



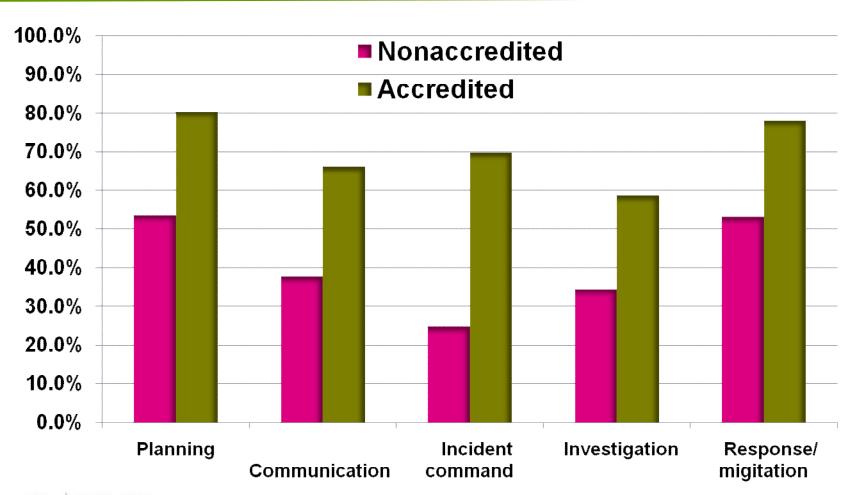


### Accredited Health Departments Responded Faster to H1N1 Flu Outbreak





# Accredited Health Departments Performed a Broader Scope of Response Activities in Relation to the H1N1 Flu Outbreak





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#### **Other Accreditation Benefits**

- Local Health Departments are:
  - Improving Quality of Services
  - Enhancing Local Revenue Generation
- Improved relationships with county commissioners, local hospitals and community partners





#### **Craven County- Quality Improvement**

- Reduced clinic registration time
- Increased patient load from less than 60 to over 100
- Increased revenue by more than 30%





#### **Local Health Department Benefits**

- Wilkes County
  - Access for previously underserved families by scheduling evening hours for child services
- Dare County
  - Cut wait time for patients by 1 ½ hours and increased staff and patient satisfaction
- Cleveland County
  - \$1+ million for a new building from county





#### **Overall Economic Benefit**

- Accreditation increases accountability of LHDs which has raised their profile with county commissioners and boards of health.
- 2 LHDs received increased funding and 6 maintained funding as a result of being accredited.
- 46% of LHDs reported that they received local funds in addition to state funds to prepare for accreditation. Thus LHDs going through accreditation have received or maintained funding, which is sorely needed by locals. This helps people keep jobs and improves what LHDs can provide to their citizens.





#### **Summary of Benefits**

- Improved Response to Public Health Emergency
- Improved Clinical Services
- Improved Relationships with the community
- Enhanced revenue generation and new funding for local health departments





#### Risks of Continued Suspension of Program Operations

- Benefits of accreditation will not continue
  - Enhanced response to Public Health Emergencies
  - Improved Clinic Operations
  - Enhanced Revenue Generation and Funding of Local Health Departments
  - Improved Standing within the Community





#### Risks of Continued Suspension of Program Operations

- 45 health departments have not participated in accreditation process and therefore, will not experience benefits of accreditation
- Accredited Health Departments will lose their accreditation status





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